

IFB C4DNCS19
Data Networks and Communications Services

CATEGORY 22 – Cloud-Hosted VoIP Services

Education Networks of America, Inc. (ENA)

CATALOG B

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Category 22 – Cloud-Hosted VoIP Services

22.2 Cloud-Hosted VoIP Services

22.2.3 Cloud-Hosted VoIP Service Packages

Contractor’s Description of Service:

The ENA SmartVoice VoIP suite is a highly reliable, fully hosted, and managed service that is designed to meet the unique needs of our customers. ENA SmartVoice delivers features like voicemail and abbreviated dialing directly to individual handsets and combines those features with unlimited local and contiguous U.S. long-distance calling. ENA SmartVoice is a true PBX replacement, with dozens of valuable calling features included in each package with a simple, monthly, flat-rate bill.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee Charge - Services identified below with “Yes” in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 22.2.3.a – Cloud-Hosted VoIP Packages

#	Feature Name	Contractor’s Product ID	Feature Description	Contractor’s Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Cloud-Hosted VoIP Service Package with Standard Handset	CalNetEss+StdHndst	Cloud-Hosted VoIP Service package that includes a Standard Handset as described in Section 22.2.2.1.	Cloud-Hosted VoIP Service package that includes a Standard Handset as described in Section 22.2.2.1.	\$65.00	\$10.00	Each	Yes	No	Required
2	Cloud-Hosted VoIP Service Package with Midrange Handset	CalNetEss+MidHndst	Cloud-Hosted VoIP Service package that includes a Midrange Handset as described in Section 22.2.2.2.	Cloud-Hosted VoIP Service package that includes a Midrange Handset as described in Section 22.2.2.2.	\$95.00	\$10.00	Each	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
3	Cloud-Hosted VoIP Service Package with Attendant Handset	CalNetEnh+AttHndst	Cloud-Hosted VoIP Service package that includes an Attendant Handset as described in Section 22.2.2.3.	Cloud-Hosted VoIP Service package that includes an Attendant Handset as described in Section 22.2.2.3.	\$150.00	\$22.00	Each	Yes	No	Required
4	Cloud-Hosted VoIP Service Package with Conference Room Speakerphone	CalNetEss+Conf	Cloud-Hosted VoIP Service package that includes a Conference Room Speakerphone as described in Section 22.2.2.4.	Cloud-Hosted VoIP Service package that includes a Conference Room Speakerphone as described in Section 22.2.2.4.	\$480.00	\$10.00	Each	Yes	No	Required
5	Cloud-Hosted VoIP Service Package Without Desktop Handset	CalNetEnh	Cloud-Hosted VoIP Service package that does not include a Desktop Handset.	Cloud-Hosted VoIP Service package that does not include a Desktop Handset.		\$22.00	Each	Yes	No	Required
6	ENA SmartVoice Essential	ESSENTIAL		ENA SmartVoice Essential Call Feature Package		\$10.00	Each	Yes	No	Required
7	ENA SmartVoice Essential + ENA SmartUC	ESSENTMOB		ENA SmartVoice Essential Call Feature Package+ ENA SmartUC		\$14.00	Each	Yes	No	Required
8	ENA SmartVoice Enhanced	ENHANCED		ENA SmartVoice Enhanced Call Feature Package		\$22.00	Each	Yes	No	Required
9	ENA SmartVoice Executive	EXECUTIVE		ENA SmartVoice Executive Call Feature Package		\$25.00	Each	Yes	No	Required
10	Analog Loud Ringer	ANARING		Analog Loud Ringer		\$8.00	Each	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
11	ENA SmartVoice Auto Attendant	AUTOATT		Auto Attendant Extension		\$22.00	Each	Yes	No	Required
12	Analog Integration Ext	ANAEXT		Analog Integration Extension		\$15.00	Each	Yes	No	Required
13	Voice Mail only	VMONLY		Voicemail only Extension		\$4.00	Each	Yes	No	Required
14	Hosted Call Recording	HSTCALLREC		Hosted Call Recording		\$12.50	Each	Yes	No	Required
15	ENA SmartUC Meet 10- Add on to Enhanced or Executive	MEET10		Audio and Video conferencing supporting 10 participants		\$10.00	Each	Yes	No	Required
16	ENA SmartUC Meet 25 – Add on to Enhanced or Executive	MEET25		Audio and Video conferencing supporting 25 participants		\$12.00	Each	Yes	No	Required
17	Multi-line hunt group	MLTIHNTGRP		Multi-line hunt group		\$20.00	Each	Yes	No	Required
18	Analog Telephony Adapter	ANACNCT		ENA SmartVoice Analog Telephony Adapter		\$5.00	Each	Yes	No	Required
19	Poly VVX 150(POE) or equivalent	PVVX150-POE		Poly VVX 150(POE)	\$65.00		Each	No	No	Required
20	Poly VVX 250(POE) or equivalent	PVVX250-POE		Poly VVX 250(POE)	\$115.00		Each	No	No	Required
21	Poly VVX 350(POE) or equivalent	PVVX350-POE		Poly VVX 350(POE)	\$150.00		Each	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
22	Poly VVX 450(POE) or equivalent	PVVX450-POE		Poly VVX 450(POE)	\$175.00		Each	No	No	Required
23	Poly VVX 501(POE) or equivalent	PVVX501-POE		Poly VVX 501(POE)	\$205.00		Each	No	No	Required
24	Poly VVX 601(POE) or equivalent	PVVX601-POE		Poly VVX 601(POE)	\$280.00		Each	No	No	Required
25	Poly VVX 150(AC) or equivalent	PVVX150-AC		Poly VVX 150(AC)	\$70.00		Each	No	No	Required
26	Poly VVX 250(AC) or equivalent	PVVX250-AC		Poly VVX 250(AC)	\$125.00		Each	No	No	Required
27	Poly VVX 350(AC) or equivalent	PVVX350-AC		Poly VVX 350(AC)	\$165.00		Each	No	No	Required
28	Poly VVX 450(AC) or equivalent	PVVX450-AC		Poly VVX 450(AC)	\$185.00		Each	No	No	Required
29	Poly VVX 501(AC) or equivalent	PVVX501-AC		Poly VVX 501(AC)	\$220.00		Each	No	No	Required
30	Poly VVX 601(AC) or equivalent	PVVX601-AC		Poly VVX 601(AC)	\$295.00		Each	No	No	Required
31	Yealink SIP-T40G (POE) or equivalent	YSIPT40G-POE		Yealink SIP-T40G(POE)	\$65.00		Each	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
32	Yealink SIP-T42S (POE) or equivalent	YSIPT42S-POE		Yealink SIP-T42S(POE)	\$95.00		Each	No	No	Required
33	Yealink SIP-T46S (POE) or equivalent	YSIPT46S-POE		Yealink SIP-T46S(POE)	\$150.00		Each	No	No	Required
34	Yealink SIP-T48S (POE) or equivalent	YSIPT48S-POE		Yealink SIP-T48S(POE)	\$200.00		Each	No	No	Required
35	Yealink SIP-T58A (POE) or equivalent	YSIPT58A-POE		Yealink SIP-T58A(POE)	\$260.00		Each	No	No	Required
36	Yealink SIP-T58V (POE) or equivalent	YSIPT58V-POE		Yealink SIP-T58V(POE)	\$315.00		Each	No	No	Required
37	Yealink SIP-T21P E2 (AC) or equivalent	YSIPT21P-AC		Yealink SIP-T21P E2(AC)	\$45.00		Each	No	No	Required
38	Yealink SIP-T40G (AC) or equivalent	YSIPT40G-AC		Yealink SIP-T40G(AC)	\$70.00		Each	No	No	Required
39	Yealink SIP-T42S (AC) or equivalent	YSIPT42S-AC		Yealink SIP-T42S(AC)	\$105.00		Each	No	No	Required
40	Yealink SIP-T46S (AC) or equivalent	YSIPT46S-AC		Yealink SIP-T46S(AC)	\$155.00		Each	No	No	Required
41	Yealink SIP-T48S (AC) or equivalent	YSIPT48S-AC		Yealink SIP-T48S(AC)	\$205.00		Each	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
42	Yealink SIP-T58A (AC) or equivalent	YSIPT58A-AC		Yealink SIP-T58A(AC)	\$265.00		Each	No	No	Required
43	Yealink SIP-T58V (AC) or equivalent	YSIPT58V-AC		Yealink SIP-T58V(AC)	\$325.00		Each	No	No	Required
44	Yealink CP920 Conf phone or equivalent	YCP920-AC		Yealink CP920 Conf phone	\$320.00		Each	No	No	Required
45	Yealink CP960 Conf phone or equivalent	YCP960-AC		Yealink CP960 Conf phone	\$480.00		Each	No	No	Required
46	Yealink CP930WP DECT Sys or equivalent	YCP930WP-AC		Yealink CP930WP DECT Sys	\$450.00		Each	No	No	Required
47	Yealink W60P DECT Wireless or equivalent	YW60P-AC		Yealink W60P DECT Wireless	\$140.00		Each	No	No	Required
48	Poly VVX Exp Mod	PVVXCEM		Poly VVX Exp Mod	\$190.00		Each	No	No	Required
49	Poly EM 50 Exp mod	PVVX50EM		Poly EM 50 Exp mod	\$175.00		Each	No	No	Required
50	Yealink EXP40 Exp module	YEXP40EM		Yealink EXP40 Exp module	\$90.00		Each	No	No	Required
51	Yealink EXP50 Exp module	YEXP50EM		Yealink EXP50 Exp module	\$85.00		Each	No	No	Required
52	Poly VVX Mini USB Camera	PVVXUSB		Poly VVX Mini USB Camera	\$110.00		Each	No	No	Required
53	Yealink CAM50 USB Camera	YCAM50USB		Yealink CAM50 USB Camera	\$75.00		Each	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
54	Yealink Bluetooth USB Dongle	YBTUSB		Yealink Bluetooth USB Dongle	\$27.00		Each	No	No	Required
55	Yealink Wi-Fi USB Dongle	YWi-FiUSB		Yealink Wi-Fi USB Dongle	\$25.00		Each	No	No	Required
56	Yealink W56H DECT Handset add for W60P	YW56HDECT		Yealink W56H DECT Handset add for W60P	\$80.00		Each	No	No	Required
57	Yealink RT30 DECT IP Phone Repeater	YRT30DECT		Yealink RT30 DECT IP Phone Repeater (extends DECT signal for Yearlink W60P)	\$130.00		Each	No	No	Required
58	Wall Mnt for Yealink SIP-T40G & T42S	WMB YSIP-T40G		Wall Mnt for Yealink SIP-T40G & T42S	\$5.00		Each	No	No	Required
59	Wall Mount Bracket Yealink SIP-T46S	WMB YSIP-T46S		Wall Mount Bracket Yealink SIP-T46S	\$5.00		Each	No	No	Required
60	Wall Mount Bracket Yealink SIP-T48S	WMB YSIP-T48S		Wall Mount Bracket Yealink SIP-T48S	\$5.00		Each	No	No	Required
61	Wall Mnt for Yealink SIP-T52A &T58V	WMB YSIP-T52A/T58V		Wall Mnt for Yealink SIP-T52A &T58V	\$3.00		Each	No	No	Required
62	Wall Mnt for Poly VVX 150/250	WMB PVVX-150/250		Wall Mnt for Poly VVX 150/250	\$20.00		Each	No	No	Required
63	Wall Mount Bracket for Poly VVX 350	WMB PVVX-350		Wall Mount Bracket for Poly VVX 350	\$15.00		Each	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
64	Wall Mount Bracket for Poly VVX 450	WMB PVVX-450		Wall Mount Bracket for Poly VVX 450	\$20.00		Each	No	No	Required
65	Wall Mnt/Desk Stand for Poly VVX201	DS/WM VVX201		Wall Mnt/Desk Stand for Poly VVX201	\$8.00		Each	No	No	Required
66	Wall Mnt Poly VVX 300/301 - VVX 600/601 phones	WMB VVX300/301		Wall Mnt Poly VVX 300/301 -VVX 600/601 phones	\$8.00		Each	No	No	Required
67	Wall Mnt for Poly VVX Exp Module	WMB VVX EP		Wall Mnt for Poly VVX Exp Module	\$20.00		Each	No	No	Required
68	Drop-Ceiling Support for Algo 8188 Spkr	SCTSB Algo 8188		Drop-Ceiling Support for Algo 8188 Spkr	\$65.00		Each	No	No	Required
69	AC Pwr Poly VVX 150/250/350/450	PS VVX 150/250/350/450		AC Pwr Poly VVX 150/250/350/450	\$15.00		Each	No	No	Required
70	Power Supply for Poly VVX 201	PS VVX201		Power Supply for Poly VVX 201	\$15.00		Each	No	No	Required
71	AC Pwr for Poly VVX 300/310/400/410	PS VVX 300/310/400/410		AC Pwr for Poly VVX 300/310/400/410	\$25.00		Each	No	No	Required
72	Power Supply for Poly VVX 500/600	PS VVX 500/600		Power Supply for Poly VVX 500/600	\$22.00		Each	No	No	Required
73	Power Supply for Poly 501/601	PS VVX 501/601		Power Supply for Poly 501/601	\$30.00		Each	No	No	Required
74	AC Pwr Poly 301/311/401/411	PS VVX 301/311/401/411		AC Pwr Poly 301/311/401/411	\$25.00		Each	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
75	AC Pwr SIP-T21P-E2 and SIP-T42S	PS YT21P-E2/T42S		AC Pwr SIP-T21P-E2 and SIP-T42S	\$9.00		Each	No	No	Required
76	Power Supply for Yealink SIP-T40G	PS YT40G		Power Supply for Yealink SIP-T40G	\$6.00		Each	No	No	Required
77	AC pwr SIP-T46S, T48S, T58A, & T58V	PS Y-T46S/T48S/T58A/T58V		AC pwr SIP-T46S, T48S, T58A, & T58V	\$10.00		Each	No	No	Required
78	Battery for Yealink W56H DECT handset	BAT - YW56H		Battery for Yealink W56H DECT handset	\$18.00		Each	No	No	Required
79	Wireless Microphone Ext for CP960 IP Conf Phone	EXT - CP960		Wireless Microphone Ext for CP960 IP Conf Phone	\$145.00		Each	No	No	Required
80	ENA SmartFax	FXATA		ENA SmartFax		\$25.00	Each	Yes	No	Required
81	ENA SmartFax to Email	FXEMAILONLY		ENA SmartFax to Email		\$5.00	Each	Yes	No	Required
82	ENA SmartFax Desktop/Mobile	FXDSKMOB		ENA SmartFax Desktop/Mobile		\$10.00	Each	Yes	No	Required
83	SIP Loud Ringer	SIPRINGER		SIP Loud Ringer		\$8.00	Each	Yes	No	Required
84	SIP Integration Extension	SIPINTEGEXT		SIP Integration Extension		\$15.00	Each	Yes	No	Required
85	SIP Paging Extension	SIPPAG		SIP Paging Extension		\$3.50	Each	Yes	No	Required
86	Pre-Recorded Announcement	PREREC		Pre-Recorded Announcement		\$2.00	Each	Yes	No	Required
87	Bell Scheduler	BELLSCHED		Bell Scheduler		\$25.00	Each	Yes	No	Required
88	Peripheral Device	PERIPH		Peripheral Device		\$0.25	Each	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
89	Algo 1203 Call Switch	ENA - AlgoCaSw		Algo 1203 Call Switch	\$140.00		Each	No	No	Required
90	Algo 8028 SIP Door Phone	ENA - AlgoDP		Algo 8028 SIP Door Phone	\$525.00		Each	No	No	Required
91	Algo 8039 SIP Video Door Phone	ENA - AlgoVDP		Algo 8039 SIP Video Door Phone	\$1,495.00		Each	No	No	Required
92	Algo 8061 IP Relay Controller	ENA - AlgoRC		Algo 8061 IP Relay Controller	\$395.00		Each	No	No	Required
93	Algo 8128 SIP Strobe Light	ENA - AlgoSL		Algo 8128 SIP Strobe Light	\$425.00		Each	No	No	Required
94	Algo 8180 SIP Audio Alerter	ENA - AlgoAA		Algo 8180 SIP Audio Alerter	\$240.00		Each	No	No	Required
95	Algo 8186 SIP Indoor/Outdoor Paging Horn	ENA - ASIOPH		Algo 8186 SIP Indoor/Outdoor Paging Horn	\$425.00		Each	No	No	Required
96	Algo 8188 Ceiling Speaker	ENA - AlgoCS		Algo 8188 Ceiling Speaker	\$395.00		Each	No	No	Required
97	Algo 8189 SIP Surface-mount Ceiling Speaker	ENA - AlgoSMCS		Algo 8189 SIP Surface-mount Ceiling Speaker	\$455.00		Each	No	No	Required
98	Algo 8201 SIP Intercom, Weatherproof	ENA - AlgoSI		Algo 8201 SIP Intercom, Weatherproof	\$395.00		Each	No	No	Required
99	Algo 8301 Bell Scheduler	ENA - AlgoBS		Algo 8301 Bell Scheduler	\$345.00		Each	No	No	Required
100	Hydrophobic Screen for Algo 8188/8189 spkrs	ENA - AlgoHyMem		Hydrophobic Screen for Algo 8188/8189 spkrs	\$55.00		Each	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
101	Configuration of 1-40 SIP Paging Devices	ESCOSV-40SIPDSETUP		Configuration of 1-40 SIP Paging Devices	\$500.00		Each	No	No	Required
102	Configuration for 41-80 SIP Paging Devices	ESCOSV-80SIPDSETUP		Configuration for 41-80 SIP Paging Devices	\$875.00		Each	No	No	Required
103	Configuration for 81-120 SIP Paging Devices	ESCOSV-120SIPDSETUP		Configuration for 81-120 SIP Paging Devices	\$1,250.00		Each	No	No	Required
104	Installation and Configuration - Per Site Fee	ESCOSV-SITEINSTALL		Installation and Configuration - Per Site Fee	\$250.00		Each	No	No	Required
105	Handset installation on-site (25 Phone min)	ESCOSV-HNDSTINSTALL		Handset installation on-site (25 Phone min)	\$30.00		Per Site	No	No	Required
106	Wall-mount installation add-on	ESCOSV-HNDSTINSTALLWM		Wall-mount installation add-on	\$30.00		Per phone	No	No	Required
107	ENA SmartConf Srvcs-10 Port, Unlimited use	10PRTBRID		ENA SmartConf Srvcs-10 Port, Unlimited use		\$30.00	Conf Bridge	Yes	No	Required
108	ENA SmartConf Srvcs-25 Port, Unlimited use	25PRTBRID		ENA SmartConf Srvcs-25 Port, Unlimited use		\$50.00	Conf Bridge	Yes	No	Required
109	ENA Toll Free w/100 min's; overage \$.04 per min	TFDIR		ENA Toll Free w/100 min's; 101min's + at \$.04 per min		\$10.00	Line	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
110	411/Directory Information Calls	411DIRCALL		411/Directory Information Calls		\$1.00	Per Use	Yes	No	Required

22.2.4 Additional Cloud-Hosted VoIP Services

Contractor's Description of Service:

The Contractor shall provide the additional Cloud-Hosted VoIP services and features described below.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 22.2.4.a Additional Cloud-Hosted VoIP Services

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Cloud-Hosted VoIP Services Small Site Survivability Network Failure	PSTN-R23	Site Survivability option for a site with 100 Endpoint Devices and 15 concurrent calls to outside lines.	ENA will deploy a survivability router capable of supporting failover SIP or PRI services. The device will support up to 23 concurrent outbound call paths utilizing customer provided Primary Rate Interface (PRI), or secondary customer provided data connection for SIP based failover. Should customer utilize PRI router/gateway option, no advanced features or voicemail will be available.		\$75.00	Each	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
2	Cloud-Hosted VoIP Services Medium Site Survivability Network Failure	PSTN-R75	Site Survivability option for a site with 500 Endpoint Devices and 75 concurrent calls to outside lines.	ENA will deploy a survivability router capable of supporting failover SIP services. This enables full feature capabilities to the ENA SmartVoice platforms. Call capacity limited by the capacity of the data connection chosen by the customer, but equipment will be able to support 75 call paths.		\$200.00	Each	Yes	No	Required
3	Cloud-Hosted VoIP Services Large Site Survivability Network Failure	PSTN-R150	Site Survivability option for a site with 1000 Endpoint Devices and 150 concurrent calls to outside lines.	ENA will deploy a survivability router capable of supporting failover SIP services. This enables full feature capabilities to the ENA SmartVoice platforms. Call capacity limited by the capacity of the data connection chosen by the customer, but equipment will be able to support 150 call paths.		\$350.00	Each	Yes	No	Required
4	Direct Inward Dial Number Reservation	DID-R	Block of 20 DID numbers held in reserve.	ENA can provide reserved DIDs for ENA SmartVoice customers in the quantity requested and they will be available for immediate use when the need may arise.		\$5.00	Block	Yes	No	Required

22.2.5 International Off-Net Calling

Contractor's Description of Service:

ENA provides International off-net calling for calls that originate from a telephony device registered and connected to the ENA SmartVoice VoIP suite platform.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 22.2.5.a – International Off-Net Calling with Landline Termination

#	Country, Countries, Regions or Groupings	Landline Termination Product Identifier	Landline Termination Non-Recurring Charge	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Brazil	BRZL-LL	\$0.0200	Minute	Yes	No	Required
2	Canada	CNDA-LL	\$0.0200	Minute	Yes	No	Required
3	China	CHNA-LL	\$1.8800	Minute	Yes	No	Required
4	France	FRNC-LL	\$0.6800	Minute	Yes	No	Required
5	Germany	GRMY-LL	\$0.4400	Minute	Yes	No	Required
6	Israel	ISRL-LL	\$0.2800	Minute	Yes	No	Required
7	Italy	ITLY-LL	\$0.0200	Minute	Yes	No	Required
8	Japan	JAPN-LL	\$0.0400	Minute	Yes	No	Required
9	Korea	KORA-LL	\$0.0200	Minute	Yes	No	Required
10	Mexico	MXCO-LL	\$0.1300	Minute	Yes	No	Required
11	Spain	SPAN-LL	\$0.3900	Minute	Yes	No	Required
12	Switzerland	SWTZ-LL	\$0.7700	Minute	Yes	No	Required
13	United Kingdom	UKGM-LL	\$3.0000	Minute	Yes	No	Required

Table 22.2.5.c – International Off-Net Calling with Mobile Termination

#	Country, Countries, Regions or Groupings	Mobile Termination Product Identifier	Mobile Termination Non-Recurring Charge	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Brazil	BRZL-MT	\$0.3200	Minute	Yes	No	Required
2	Canada	CNDA-MT	\$0.0200	Minute	Yes	No	Required
3	China	CHNA-MT	\$1.8800	Minute	Yes	No	Required
4	France	FRNC-MT	\$0.3200	Minute	Yes	No	Required
5	Germany	GRMY-MT	\$0.5200	Minute	Yes	No	Required
6	Israel	ISRL-MT	\$0.2800	Minute	Yes	No	Required
7	Italy	ITLY-MT	\$0.6900	Minute	Yes	No	Required
8	Japan	JAPN-MT	\$0.1400	Minute	Yes	No	Required
9	Korea	KORA-MT	\$0.0200	Minute	Yes	No	Required
10	Mexico	MXCO-MT	\$0.3700	Minute	Yes	No	Required
11	Spain	SPAN-MT	\$0.3700	Minute	Yes	No	Required
12	Switzerland	SWTZ-MT	\$3.0000	Minute	Yes	No	Required
13	United Kingdom	UKGM-MT	\$0.4800	Minute	Yes	No	Required

22.2.6 Voicemail Services

Contractor's Description of Service:

Each ENA SmartVoice subscriber account includes a voicemail box as well as many standard and optional ENA SmartUC features. A stand-alone, voicemail box is also available for users who do not have a telephone handset but need their own voicemail box.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 22.2.6.a – Voicemail Services

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Voicemail	ENA-VMAIL	Voicemail Service	ENA provides voicemail with each ENA SmartVoice package at no extra charge. The voicemail is centralized in the ENA data centers providing 24x7x365 access via handsets, web browser, portal, and our ENA SmartUC mobile app.	\$0	\$0	Each	Yes	No	Required
2	Voicemail Transcription	VMTXADD		Users can add Voicemail Transcription to their account		\$3.00	Each	Yes	No	Required

22.3 OTHER SERVICES

22.3.2 Services Related Hourly Support

Contractor's Description of Service:

Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 22.3.2 –Services Related Hourly Support

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	FSR-R	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Field Service Repair Technician Regular Hours	\$175.00	N/A	Hour	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
2	Field Service Repair Technician Overtime Hours	FSR-O	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Field Service Repair Technician Overtime Hours	\$175.00	N/A	Hour	Yes	No	Required
3	Field Service Repair Technician Sunday and Holiday Hours	FSR-SH	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Field Service Repair Technician Sunday and Holiday Hours	\$175.00	N/A	Hour	Yes	No	Required

22.3.3 Migration Professional Services

Contractor’s Description of Service:

ENA provides professional services to customers migrating from one voice service provider to the ENA SmartVoice VoIP suite. ENA will assign a professional ENA Project Manager and skilled ENA Voice Engineer to plan, prepare, and coordinate the work for the duration of the migration project.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee Charge - Services identified below with “Yes” in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 22.3.3.a – Migration Professional Services

#	Feature Name	Contractor’s Product ID	Feature Description	Contractor’s Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Migration Technical Services Support I - Standard Regular Hours	MTSS1-R	Technical Services Support I for Central Office Exchange Migration only – Regular Hours	Migration Technical Services Support I - Standard Regular Hours	\$175.00	N/A	Hour	Yes	No	Required
2	Migration Technical Services Support I - Overtime Hours	MTSS1-O	Technical Services Support I for Central Office Exchange Migration only - Overtime Hours	Migration Technical Services Support I - Overtime Hours	\$175.00	N/A	Hour	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
3	Migration Technical Services Support I – Sunday and Holiday Hours	MTSS1-SH	Technical Services Support I for Central Office Exchange Migration only – Sunday and Holiday Hours	Migration Technical Services Support I – Sunday and Holiday Hours	\$175.00	N/A	Hour	Yes	No	Required
4	Migration Technical Services Support II - Regular Hours	MTSS2-R	Technical Services Support II for Central Office Exchange Migration only – Regular Hours	Migration Technical Services Support II - Regular Hours	\$175.00	N/A	Hour	Yes	No	Required
5	Migration Technical Services Support II - Overtime Hours	MTSS2-O	Technical Services Support II for Central Office Exchange Migration only – Overtime Hours	Migration Technical Services Support II - Overtime Hours	\$175.00	N/A	Hour	Yes	No	Required
6	Migration Technical Services Support II – Sunday and Holiday Hours	MTSS2-SH	Technical Services Support II for Central Office Exchange Migration only – Sunday and Holiday Hours	Migration Technical Services Support II – Sunday and Holiday Hours	\$175.00	N/A	Hour	Yes	No	Required
7	Migration Network Engineer – Regular Hours	MNE-R	Network Engineer for Central Office Exchange Migration only – Regular Hours	Migration Network Engineer – Regular Hours	\$175.00	N/A	Hour	Yes	No	Required
8	Migration Network Engineer – Overtime Hours	MNE-O	Network Engineer for Central Office Exchange Migration only – Overtime Hours	Migration Network Engineer – Overtime Hours	\$175.00	N/A	Hour	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
9	Migration Network Engineer – Sunday and Holiday Hours	MNE-SH	Network Engineer for Central Office Exchange Migration only – Sunday and Holiday Hours	Migration Network Engineer – Sunday and Holiday Hours	\$175.00	N/A	Hour	Yes	No	Required
10	Migration Professional Services - Senior Engineer – Regular Hours	MPSSE-R	Professional Services - Senior Engineer for Central Office Exchange Migration only – Regular Hours	Migration Professional Services - Senior Engineer – Regular Hours	\$175.00	N/A	Hour	Yes	No	Required
11	Migration Professional Services Principal Architect I – Regular Hours	MPSA1-R	Professional Services Principal Architect I for Central Office Exchange Migration only – Regular Hours	Migration Professional Services Principal Architect I – Regular Hours	\$175.00	N/A	Hour	Yes	No	Required
12	Migration Professional Services - Principal Architect II – Regular Hours	MPSA2-R	Professional Services - Principal Architect II for Central Office Exchange Migration only – Regular Hours	Migration Professional Services - Principal Architect II – Regular Hours	\$175.00	N/A	Hour	Yes	No	Required