



CONNECTIVITY

Access to a connected world



Cutting-edge technology designed for seamless performance

Comprehensive connectivity solutions that meet your needs with the flexibility to adapt to new opportunities. [Explore solutions at www.ena.com/connectivity/](http://www.ena.com/connectivity/)

Made for Today, Engineered for Tomorrow

Education communities and libraries need dynamic and empowering technologies to adapt to evolving threats and seize emerging opportunities. For today's digitally-driven school districts, a fast and reliable Internet connection isn't just essential to learning—it's the bedrock of community safety, operations, and support.

That's why ENA has developed a comprehensive suite of connectivity solutions that provide seamless access to critical online resources, systems, and tools—all while keeping people and data safe. Here's how we can help you develop the cutting-edge learning environment your district deserves.

Internet Access

A high-speed service you can depend on

ENA's national, resilient, highly-scalable IP backbone provides exceptional access to high-quality content while protecting communities from an ever-changing array of cybersecurity threats. ENA's all-inclusive Infrastructure as a Service (IaaS) solution includes the provisioning, installation, and ongoing maintenance of all circuits, network equipment, and hardware, making our service the ultimate one-stop shop for all your Internet access needs.

A number of security features built into the core fabric of the ENA network enables us to neutralize issues and disruptions before they affect your critical connections. And because we focus on education and libraries, we peer directly with the content your patrons and students rely on.



WAN

A versatile, scalable service for seamless connectivity throughout your campus

Our expert team will work with you from start to finish to build a customized wide area network (WAN) designed to meet your exact needs and specifications. Our WAN solution brings robust and reliable connectivity to your whole community with minimal cost and investment to save you time, space, and money.

DISCOVER MORE AT
www.ena.com/connectivity/

Comprehensive Customer Support

ENA delivers complete end-to-end solutions with comprehensive design, support, maintenance, and monitoring. Our proven approach capitalizes on the combined strength of our expertise, resources, and partners to offer speed, reliability, scalability, best-of-breed technologies, and continual technology improvements to our customers. It's an approach that begins and ends with our strong commitment to delivering exceptional customer care.

Dedicated Project Management

ENA has a demonstrated track record of meeting and exceeding implementation schedules with our customers. Every implementation has a dedicated project manager who oversees the deployment from start to finish, ensuring your integration remains seamless, stress free, and on schedule. Whether providing services to a few sites or several hundred, ENA has the personnel, processes, and procedures to deliver on our committed installation timeframes.

24x7x365 Live Customer Support

Our customer support team will move mountains to keep your services operating at peak performance. All calls to our Customer Technical Assistance Center (CTAC) are answered by a live person in the U.S. with the knowledge, experience, and capability to resolve your issue.

Information at Your Fingertips

ENA has a robust library of always-available online support resources and service enhancement applications in the ENA Help Center and within ENA's user portal.

ENA's Help Center

Access online self-support with ENA's Help Center. It contains a wealth of help documentation, including manuals and tutorials for ENA's services and support applications.

myENA

Monitor your network and more with ENA's online service and support applications.



About ENA by Zayo

ENA delivers transformative connectivity, communication, and cybersecurity services. Our 99% customer satisfaction rating and world-class net promoter score (NPS) demonstrate our commitment to delivering exceptional customer care. For more information, please visit www.ena.com, call 866-615-1101, or email info@ena.com.

