

# The High Cost of Poor Connectivity

With remote and hybrid learning programs being implemented nationwide, connectivity is more essential to education than ever before. For members of the K-12 community, the quality of the connection can therefore spell the difference between success and failure.



## Here's what's on the line for your community when you choose your Internet provider.

## **STUDENTS**

#### The Problem:

Without reliable connectivity in the classroom, students cannot access essential online resources or—in cases of remote students—connect with teachers conducting their classes from within a school building.

#### The Consequence:

Learning is disrupted and student engagement plummets.





## **ADMINISTRATORS**

## The Problem:

Unstable connectivity prevents administrators from managing payrolls, communicating effectively with the community, and maintaining business continuity.

## The Consequence:

Distrust and frustration grow among staff members and the community regarding the district's ability to operate efficiently.

## **PARENTS**

#### The Problem:

Unreliable communication and an inability to access essential online resources lead parents to lose faith that the school system will meet their kids' needs.

### The Consequence:

Parents may choose to send their kids to another school.





## IT TEAM

#### The Problem:

IT teams are forced to divert their attention from other concerns and spend their time repeatedly fixing persistent connectivity issues.

## The Consequence:

Not only does this lead to frustration and extra work, IT team members are pulled away from supporting the other technologies critical to virtual learning.

## **A Connection You Can Count On**

ENA's turnkey connectivity solutions include everything required to circumvent these issues and deliver the robust and reliable service your district needs including

- Expert network design
- Fully managed equipment
- Proactive maintenance
- Advanced security features
- Ongoing performance evaluation
- On-call field engineering resources
- AND 24x7x365 network monitoring and live support



To find out how ENA's solutions can bring fast, reliable connectivity to your school district, visit **www.ena.com/connectivity** 

## **About ENA by Zayo**

ENA delivers transformative connectivity, communication, cloud, cybersecurity, and technology services. Our 99% customer satisfaction rating and world-class net promoter score (NPS) demonstrate our commitment to delivering exceptional customer care. For more information, please visit www.ena.com, call 866-615-1101, or email info@ena.com.

