

# Microsoft Teams Integration

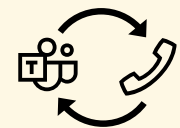
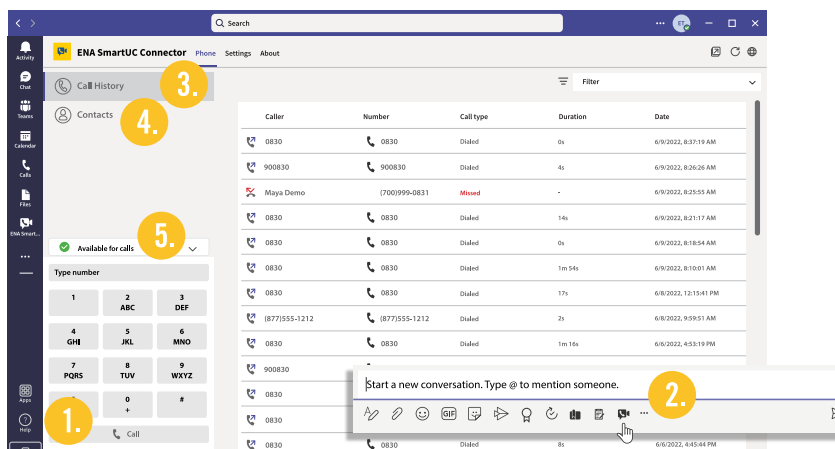


With our Microsoft Teams integration, users can combine ENA SmartVoice's high-quality VoIP audio calling with their email, chat, and messaging in Microsoft Teams.

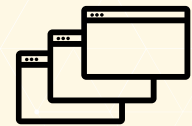
Experience the best of both platforms and say goodbye to jumping back and forth between screens and applications.

## Access Phone Functionality Without Leaving Microsoft Teams

View call history, search contacts, and make ENA SmartVoice calls easily and seamlessly directly within Microsoft Teams:



Simplify your workday



Reduce app fatigue



Connect how and where you want

- 1. Make Calls:** Use the embedded dialpad and click-to-call buttons to call any contacts, business extensions, and external phone numbers using your ENA SmartVoice number
- 2. Make Calls in Messages:** Quickly and easily place outbound calls with whoever you're chatting via the compose message box icon
- 3. Call History:** View call history including missed, dialed, and received calls, and quickly call back contacts from this view
- 4. Contacts:** View your synced ENA SmartVoice contacts library, use the search bar to find contacts, and easily call them in one click
- 5. Call Availability Status:** Update your call availability status and quickly access your ENA SmartVoice user portal's call manager page to manage call flows, make changes, and more

### About ENA by Zayo

ENA delivers transformative connectivity, communication, cloud, cybersecurity, and technology services. Our 99% customer satisfaction rating and world-class net promoter score (NPS) demonstrate our commitment to delivering exceptional customer care. For more information, please visit [www.ena.com](http://www.ena.com), call 866-615-1101, or email [info@ena.com](mailto:info@ena.com).