



A Guide to ENA Handsets — Poly

ENA partners with top manufacturers to provide industry-leading, feature-rich handsets at affordable prices. We offer a wide range of handsets specifically configured to work seamlessly with ENA's UCaaS solution. Each handset type has undergone a rigorous testing process in order to guarantee reliability and feature compatibility, ensuring all voice users enjoy a world-class telecommunications service.

POLY HANDSETS



VVX 150

- + 2.5" 132 x 64 monochrome backlit display
- + 2 programmable line keys
- + High definition voice
- + Two 10/100 Ethernet ports
- + Integrated POE
- + Reversible desk stand/wall mount
- + Dedicated RJ-9 headset port



VVX 250

- + 2.8" 320 x 240-pixel color LCD screen
- + 4 programmable line keys
- + High definition voice
- + Dual-port gigabit Ethernet
- + Integrated POE
- + USB port
- + Full duplex speakerphone
- + Dedicated RJ-9 headset port



VVX 350

- + 3.5" 320 x 240-pixel resolution color LCD screen
- + 6 programmable line keys
- + High definition voice
- + Dual-port gigabit Ethernet
- + Integrated POE
- + 2 USB ports (rear and side)
- + Full duplex speaker
- + Dedicated RJ-9 headset port



VVX 450

- + 4.3" 480 x 272-pixel resolution color LCD screen
- + 12 programmable line keys
- + High definition voice
- + Dual-port gigabit Ethernet
- + Integrated POE
- + 2 USB ports (rear and side)
- + Full duplex speaker
- + Dedicated RJ-9 headset port
- + Supports VVX EM50 expansion module



VVX EM50 Expansion Module

- + 5.0" color backlit display
- + Supported on Poly VVX 450
- + 30 line keys
- + 3 soft keys (pages)
- + 1 USB port
- + No additional power source required



CCX 600

- + 7" 1024 x 60-pixel multi-touch color LCD screen
- + On-screen virtual keyboard
- + HD voice and noise canceling
- + Dual-port gigabit Ethernet
- + Integrated POE
- + 3-way audio conferencing
- + Supports monitored extensions
- + Corporate directory access using LDAP
- + Local voice call recording to a USB drive
- + Full duplex speakerphone
- + Wired, wireless, USB, and Bluetooth headset compatibility
- + Dedicated RJ-9 headset port
- + Built-in Wi-Fi and Bluetooth
- + Make video calls with optional add-on Poly EagleEye Mini USB camera (Open SIP CCX only)
- + Integrates with Algo video devices and other 3rd party video endpoints (e.g., video door intercoms, etc.)

ENA Handset Warranty

All handsets purchased through ENA carry a one-year factory warranty. If a problem with a handset occurs, the customer may contact the ENA CTAC for service. A new IP handset will be shipped to match the specifications of the handset that is being returned, and the customer will return the original handset in packaging provided by ENA. If the handset is not under warranty, the additional unit is billed to the customer.

About ENA by Zayo

ENA delivers transformative connectivity, communication, and cybersecurity services. Our 99% customer satisfaction rating and world-class net promoter score (NPS) demonstrate our commitment to delivering exceptional customer care. For more information, please visit www.ena.com, call 866-615-1101, or email info@ena.com.

