

VoIP and Unified Communications Packages

ENA SmartVoice 

ENA SmartUC 



ENA's comprehensive VoIP and UC packages are designed to meet the daily communication and collaboration needs of your organization. Created with the end-user in mind, these packages offer robust feature sets that enable organizations to cost effectively streamline, mobilize, and unify their communication platforms. Mix and match extension packages to meet your unique communication needs.

ENA SmartVoice Essential is the ideal package for organizations seeking to deploy hosted, feature-rich VoIP extensions in every room. It includes unlimited local and contiguous U.S. calling, and can be provisioned with a dedicated telephone number at no additional charge.

ENA SmartVoice Essential + Mobile enables geographically dispersed and mobile staff to stay connected working in the office, at home, or on the go by turning their cell phone into their desk phone extension using the ENA SmartUC app. In addition to all the features and functionalities included with the ENA SmartVoice Essential package, the mobile app enables users to instant message colleagues, text contacts†, make and receive audio and video calls using their ENA SmartVoice extension, check voicemail, and more all from their smartphone. ENA SmartUC enables organizations to facilitate communications while protecting privacy and confidentiality for staff as personal cell phone numbers are never revealed externally.

ENA SmartVoice Enhanced includes all ENA SmartVoice Essential features plus the ability to assign an extension on up to six phones and several productivity enhancing features to help staff handle high call volume including enhanced monitored extension and Find Me Follow Me. Additionally, ENA SmartVoice Enhanced users can utilize the ENA SmartUC app on their mobile devices and desktop computer, furthering enhancing collaboration and communication for staff.

ENA SmartVoice Executive is designed for users who want to integrate their phone experience into their digital platform. This package comes with all the features included in our other three packages plus additional executive management features, including call scheduling and a call jump feature that enables users to seamlessly transition active calls from their desk phone to their smartphone.

ENA SmartVoice Package Features

VOIP FEATURES	ESSENTIAL	ESSENTIAL + MOBILE	ENHANCED	EXECUTIVE
Unlimited Local and Long Distance***	•	•	•	•
911 Service (E911)	•	•	•	•
Voicemail and Visual Voicemail	•	•	•	•
Message Waiting Indicator	•	•	•	•
Forward to Email	•	•	•	•
Local Number Portability	•	•	•	•
Caller-ID	•	•	•	•
Call Waiting	•	•	•	•
Call Transfer	•	•	•	•
Call Park and Call Pick-Up	•	•	•	•
Call Forward to Voicemail	•	•	•	•
Call Hold	•	•	•	•
Call Forwarding	•	•	•	•
Redial	•	•	•	•
3-Way Conference	•	•	•	•
Speed Dial	•	•	•	•
Online Interface	•	•	•	•
Messaging/Music on Hold	•	•	•	•
Enhanced Network Call Quality Monitoring	•	•	•	•
Click-to-Call	•	•	•	•
Last Call Return	•	•	•	•
Hunt/Rollover Groups*	•	•	•	•
Auto Attendant*	•	•	•	•
Station-to-Station Dial	•	•	•	•
One-to-One Paging	•	•	•	•
One-to-Many Paging	•	•	•	•
Distinctive Ring	•	•	•	•
Directed Call Pick up	•	•	•	•
Group Call Pick up	•	•	•	•
Anonymous Call Blocking	•	•	•	•
Local Call Recording**	•	•	•	•
Pinpoint 911*	•	•	•	•
Caller ID Attestation (STIR/SHAKEN for Robocalling)	•	•	•	•
Busy Lamp Field/Monitored Extension			•	•
Outbound Caller-ID Block/Unblock			•	•
User-Controlled Caller-ID Restriction			•	•
Voicemail Transcription			•	•
Find Me Follow Me			•	•
Call Forking (up to 6 registrations)			•	•
ENA SmartAssistant				•
Call Scheduling (Time of Day/Day of Week)				•
Live Message Screening				•
Remote Click-to-Call				•
Smart Call Forwarding				•
ENA SmartUC (see next page for UC features)		•	•	•

*Additional charges apply; **Only supported on the Poly VVX 250/350/401/411/450/500/501/600/601 and Yealink T43U/T46U/T57W/T42S/T46S/T48S/T58A/T58V;

***Long Distance is contiguous U.S.

ENA SmartUC™ Unified Communications Features

ENA SmartUC – Included with Essential + Mobile†, Enhanced, and Executive ENA SmartVoice extensions, our mobile apps deliver the integrated cloud calling, chat, and text messaging‡ your staff needs to stay connected.

ENA SmartUC Meet – This add-on package is perfect for organizations needing a fully unified, cloud-based phone and meeting platform with HD video conferencing.

MOBILITY AND COLLABORATION	ESSENTIAL	ESSENTIAL + MOBILE	ENHANCED	EXECUTIVE
ENA SmartUC Mobile App		•	•	•
ENA SmartUC Desktop App			•	•
Cloud Calling – Audio and Video		•	•	•
Corporate Directory		•	•	•
Wi-Fi/4G/LTE Calling		•	•	•
SMS Text Messaging‡		•	•	•
Instant Messaging – 1:1 and Group Chat		•	•	•
Chat History/Archiving		•	•	•
Filesharing in Chat Client		•	•	•
Presence (Availability Status)		•	•	•
Calendar Integration††			•	•
Call Jump				•
VIDEO CONFERENCING			ADD-ON PACKAGE	ADD-ON PACKAGE
Virtual Meeting Rooms			•	•
Personal Meeting IDs			•	•
Customizable Invitation URLs			•	•
Local Meeting Recording			•	•
Filesharing in Meeting Client			•	•
Screen Sharing			•	•
Whiteboard and Annotation			•	•
Password Protected and Locked Meetings			•	•
Waiting Rooms and Breakout Rooms			•	•
Virtual Backgrounds and Polls			•	•
In-Meeting Chat			•	•
Uplift Call to a Meeting			•	•
Scheduling Privileges/Assistants			•	•

† Users will only have access to the mobile app version of ENA SmartUC, not the desktop client. ††Calendar integration is only available for desktop client on Windows devices.

‡SMS text messaging feature requires a DID (Direct Inward Dial).



ENA delivers transformative connectivity, communication, cloud, security, and data analytics solutions supported by exceptional customer care. For more information, please visit www.ena.com, call 866-615-1101, or e-mail info@ena.com.

