



CONNECTIVITY

Access to a connected world



Cutting-edge technology designed for seamless performance to deliver optimal healthcare

Comprehensive connectivity solutions that meet your needs with the flexibility to adapt to new opportunities. [Explore solutions at www.ena.com/connectivity/](http://www.ena.com/connectivity/)

Made for Today, Engineered for Tomorrow

Healthcare providers need dynamic and empowering technologies to adapt to evolving threats, seize emerging opportunities, and deliver optimal patient care. For today's digitally-driven healthcare communities, a fast and reliable Internet connection isn't just essential to good health—it's the bedrock of community safety, operations, and support.

That's why ENA has developed a comprehensive suite of connectivity solutions that provide seamless access to critical online resources, systems, and tools—all while keeping people and data safe. Here's how we can help you develop the cutting-edge environment your community deserves.

ENA'S CONNECTIVITY SERVICES

With ENA's robust and reliable connectivity services, you don't just get a great service—you gain a committed partner. We take care of everything from start to finish, enabling your team to focus their time and attention on patient care.

ENA Internet Access

A high-speed service you can depend on

ENA's national, resilient, highly-scalable IP backbone provides exceptional access to high-quality content while protecting communities from an ever-changing array of cybersecurity threats. ENA's all-inclusive Infrastructure as a Service (IaaS) solution includes the provisioning, installation, and ongoing maintenance of all circuits, network equipment, and hardware, making our service the ultimate one-stop shop for all your Internet access needs.

A number of security features built into the core fabric of the ENA network enables us to neutralize issues and disruptions before they affect your critical connections.

ENA WAN

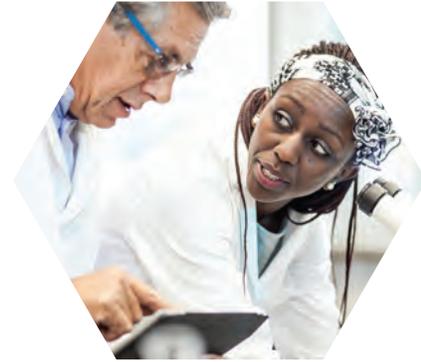
A versatile, scalable service for seamless connectivity throughout your campus

Our expert team will work with you from start to finish to build a customized wide area network (WAN) designed to meet your exact needs and specifications. ENA WAN brings robust and reliable connectivity to your whole community with minimal cost and investment to save you time, space, and money.

ENA SD-WAN

Robust and efficient connectivity that optimizes user experience

SD-WAN technology empowers your community to intelligently manage network traffic by taking advantage of all available connectivity options. We will work with you to design a custom network that empowers you to provide dependable connectivity across your campus—all without sacrificing data security.





All-inclusive Wi-Fi and LAN solutions designed, delivered, and supported by experienced, certified wireless experts

ENA works directly with you to design, engineer, install, and monitor a Wi-Fi and LAN network built with the latest networking innovations and designed specifically to operate well in dense user environments, now and in the future. Our all-inclusive service includes all necessary access points (APs), switches, and peripherals—plus a customized Wi-Fi assessment and design. After implementation, our dedicated 24x7x365 customer support team will use detailed analytics to manage and monitor your network to ensure it continues to provide exceptional connectivity, capacity, and coverage.



A Private LTE Network For Your Whole Community

With ENA Beacon, ENA designs a private LTE network customized to your community's unique needs and circumstances, oversees the installation and implementation process from start to finish, and provides ongoing monitoring and management of your LTE network with 24x7x365 support.

ENA CONNECTIVITY PROFESSIONAL SERVICES

Our comprehensive suite of à la carte professional services lets you select the exact connectivity service that's right for you.



ENA's expertise and management paired with your distinct vision

In addition to our all-inclusive ENA Air, ENA can provide a variety of managed internal broadband services designed to ensure communities have state-of-the-art Wi-Fi backed by ENA's peerless support. Whether you're interested in collaborative management of your existing Wi-Fi/LAN, or you want a brand new network with flexible management terms, we work hand-in-hand with you to develop a solution that meets your specific connectivity needs.



WI-FI MOBILITY SOLUTIONS

To help healthcare organizations stay connected to their critical systems, devices, and patients beyond their campus, ENA has partnered with Kajeet to offer Wi-Fi hotspots and managed devices.

Don't see what you need? Tell us what you want and we'll do our best to make it happen.

**DISCOVER MORE AT
www.ena.com/connectivity/**

Comprehensive Customer Support

ENA delivers complete end-to-end solutions with comprehensive design, support, maintenance, and monitoring. Our proven approach capitalizes on the combined strength of our expertise, resources, and partners to offer speed, reliability, scalability, best-of-breed technologies, and continual technology improvements to our customers. It's an approach that begins and ends with our strong commitment to delivering exceptional customer care.

Dedicated Project Management

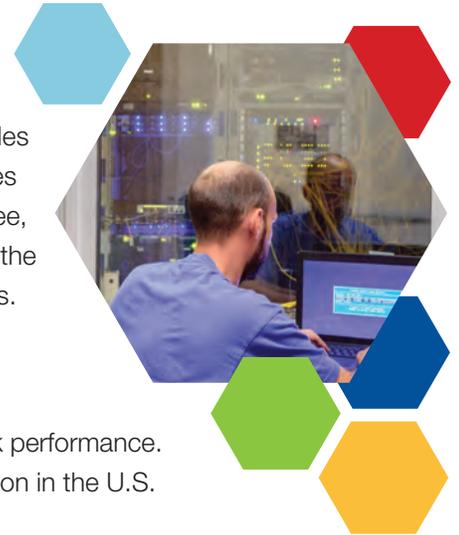
ENA has a demonstrated track record of meeting and exceeding implementation schedules with our customers. Every implementation has a dedicated project manager who oversees the deployment from start to finish, ensuring your integration remains seamless, stress-free, and on schedule. Whether providing services to a few sites or several hundred, ENA has the personnel, processes, and procedures to deliver on our committed installation timeframes.

24x7x365 Live Customer Support

Our customer support team will move mountains to keep your services operating at peak performance. All calls to our Customer Technical Assistance Center (CTAC) are answered by a live person in the U.S. with the knowledge, experience, and capability to resolve your issue.

Information at Your Fingertips

ENA has a robust library of always-available online support resources and service enhancement applications in the ENA Help Center and within the myENA user portal.



ENA Help Center

Access online self-support with the ENA Help Center. The ENA Help Center contains a wealth of help documentation, including manuals and tutorials for ENA's services and support applications.

myENA

Monitor your network and more with myENA's online service and support applications. Visit the myENA page and log into your user-friendly ENA solutions portal.



About ENA by Zayo

ENA delivers transformative connectivity, communication, cloud, cybersecurity, and technology services. Our 99% customer satisfaction rating and world-class net promoter score (NPS) demonstrate our commitment to delivering exceptional customer care. For more information, please visit www.ena.com, call 866-615-1101, or email info@ena.com.

