

Spotty coverage. Slow connections. Frustrated users. Overworked IT teams. These are all signs your Wi-Fi network isn't working as well as it should. But troubleshooting, fixing, and managing WLAN issues requires time, IT personnel, and engineering expertise.

With our flexible Wi-Fi solutions and services, your organization can leverage our team of expert wireless engineers to deliver well-designed and optimized WLAN networks that fuel your mission-critical activities with high-performance wireless connectivity.

# Managed Wi-Fi

Upgrade to an all-inclusive, purpose-built Wi-Fi network and take ongoing maintenance and troubleshooting off your plate with our managed Wi-Fi solution. Using the latest generation equipment, we deliver predictable, reliable, and measurable Wi-Fi.

# Benefits of a Well-Engineered Wi-Fi Network

- Increased mobility of staff
- Increased support for digital transformation and IoT
- Better user experience
- Less latency and downtime
- Better ROI
- Improved workforce efficiency

### **Every project includes:**



**Network Assessment** – Our team reviews wireless requirements and conducts an on-site facilities survey to gather environmental factors like construction materials and floor plans



**Tailored Design** – Our expert engineers design a custom LAN/WLAN network based on your needs including AP quantity and placement, channel and power plans, security and network access policies, and more



**Implementation and Validation** – Project managers oversee your entire Wi-Fi deployment from start to finish, including cabling and switching devices, and perform various tests to verify coverage and performance



**Ongoing Support** – Gain peace of mind with 24x7x365 proactive monitoring, maintenance, troubleshooting, customer technical support, and ongoing network optimizations



**Easy Cloud Management** – Streamline operations, simplify troubleshooting, and boost user experiences using real-time reporting, analytics, and monitoring from your LAN/WLAN management portal

# Smarter Equipment. Smarter Wi-Fi.

Leveraging the power of self-healing AI technology, our wireless equipment and cloud-based service enables you to:

- Achieve high performance, superior coverage, and excellent signal quality
- ✓ Take advantage of Wi-Fi 6 capabilities
- Rapidly solve network issues with proactive root-cause identification
- Set, monitor, and enforce real-time AP and switch service levelexpectations (SLEs)
- Automate anomaly detection, AP, and switch configurations
- ✓ Quarantine compromised devices and APs

Interested in a fully managed Wi-Fi service that you have access and visibility to, but prefer to own your equipment? Flexible management terms and equipment ownership options are available! Speak with a team member to learn more.

# Wi-Fi Professional Services

Want to troubleshoot and optimize your existing Wi-Fi network? Wondering if your WLAN is future-ready or need help with solving specific pain points? Our suite of à la carte Wi-Fi professional services enables your organization to select the specific one-time Wi-Fi services you need to achieve your connectivity vision and goals.



#### **Assessment**

Engineers diagnose your current Wi-Fi network, identify trouble areas, and provide recommendations

#### Design

Industry-leading design expertise for a Wi-Fi network customized to your needs

### Remediation

Based on Wi-Fi assessment findings and industry best practices, ENA wireless engineers remediate any configuration issues found on your network

### **Implementation**

Hands-on leadership build and install your network from the ground up



#### **About ENA by Zayo**

ENA delivers transformative connectivity, communication, cloud, cybersecurity, and technology services. Our 99% customer satisfaction rating and world-class net promoter score (NPS) demonstrate our commitment to delivering exceptional customer care. For more information, please visit www.ena.com, call 866-615-1101, or email info@ena.com.



