

# Professional Services



Network modernization is a complex journey – sometimes you need a trusted partner by your side to help you navigate your path.

Whether you're looking for consulting services to help get a project off the ground, are questioning the current state of your network, or need dedicated onsite staff for network management, our team can deliver the managed technology and professional services you need to achieve IT success.

Together, we'll form a collaborative, customized partnership and work hand-in-hand to develop a unique plan that addresses your specific needs on your timetable.

## Tailored for Your Success

We offer a robust menu of services spanning multiple technologies:

### Available Services

**Managed Services** – Longer-term partnership with ENA to support the ongoing maintenance and optimization of diverse technology systems

**Professional Services** – One-time, project-based consulting work designed to solve specific pain points or complete strategic projects and migrations

### Our team can help you:

- Achieve your IT objectives strategically
- Find and fix critical security risks
- Address and fill technical resource gaps
- Easily adapt to changing needs and technology
- Realize value faster while saving time and money



## Depending on your needs, we'll leverage one or more of our professional services:



**Consulting and Advisory Services** – Our experts share their insights and skills to inform your network strategy and operations



**Assessment** – Specialized engineers diagnose your current network, identify trouble areas, and provide recommendations



**Design** – Industry-leading design expertise for a network customized to your needs



**Implementation** – Hands-on licensed personnel install and activate your network from the ground up and confirm new network capabilities maintain peak performance



**Management and Support** – Best-in-class engineers efficiently maintain, troubleshoot, and optimize your network with local field support and optional, dedicated onsite ENA support staff and engineering personnel

## Our Experts. Your Terms.

With 25+ years of experience delivering managed IT services to communities, ENA's team of experts have the knowledge and know-how to solve your technology challenges and build sustainable solutions per your specific requirements.



### Best-in-Class Expertise

Expand your internal IT team with world-class engineers. Nearly all of ENA's engineers hold advanced technical certifications, including CWNA, CCNP, CCNA, and HDI.



### Flexible Terms

Whether you need one-time, project-based, or ongoing assistance, ENA can carve out the customized services and flexible terms you require.



### Vendor Agnostic

Most companies can only provide technology services regarding their own hardware. ENA is hardware-neutral, meaning we offer services for most major hardware and equipment manufacturers.

### About ENA by Zayo

ENA delivers transformative connectivity, communication, cloud, cybersecurity, and technology services. Our 99% customer satisfaction rating and world-class net promoter score (NPS) demonstrate our commitment to delivering exceptional customer care. For more information, please visit [www.ena.com](http://www.ena.com), call 866-615-1101, or email [info@ena.com](mailto:info@ena.com).

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