



# CYBERSECURITY

Powerful solutions for advanced network security



**A robust portfolio of industry-leading cybersecurity solutions and services.**

ENA's comprehensive cybersecurity suite is specifically designed to protect education and library institutions from crippling cybersecurity threats.

Explore solutions at [www.ena.com/security/](http://www.ena.com/security/)

# Building a Digital Defense

At ENA, we understand that keeping your organization's network secure is a top priority. When a cyberattack compromises your network, it can jeopardize sensitive data and impact mission-critical operations.

## CONTENT FILTERING

### ENA WebSafe <sup>SM</sup>

ENA WebSafe is a cloud-based content filtering solution that provides the flexible filtering tools you need to maximize security, ensure CIPA compliance, and minimize administrative burdens.

#### ENA WebSafe puts you in control:

- Authorized override functionality
- Robust analytics and reporting
- Complete, real-time control of your filtering policies

ENA's experienced and knowledgeable engineers proactively monitor the network security landscape in order to build enterprise-grade solutions that combat today's evolving and ever-growing cybersecurity threats and attacks.

## DDOS MITIGATION

### ENA NetDefender <sup>SM</sup>

ENA NetDefender is our automatic, 24x7x365 DDoS mitigation and scrubbing service that proactively scans and analyzes your network for DDoS attacks.

#### ENA NetDefender's fast mitigation response means little to no downtime.

When an attack is detected, ENA NetDefender reroutes your traffic to one of our scrubbing centers, removes the malicious packets, and leaves intact all desired traffic.



## Big-Picture Security

### EVERY ENA SOLUTION IS DESIGNED WITH CYBERSECURITY IN MIND

Today's education and library institutions are facing a variety of complex security challenges, both digital and physical. That's why ENA has developed a holistic approach that goes beyond network protection to enhance overall security. In addition to our cybersecurity suite, we deliver turnkey connectivity, communication, and cloud solutions with built-in security features and tools.

## FIREWALL SERVICES

# ENA NetShield UTM

ENA NetShield UTM is our unified threat management solution that consolidates multiple security and network capabilities into a single, co-managed solution.

### Designed to simplify and streamline network security, ENA NetShield UTM includes

- An application-aware firewall
- An intrusion protection system (IPS)
- Malware protection
- Geo-blocking
- A virtual private network (VPN)
- Advanced logging and reporting capabilities



# ENA NetShield

ENA NetShield is our hosted firewall service that mitigates threats at ENA's core, sparing your Internet access circuit from unwanted traffic and attacks.

### ENA NetShield delivers performance and peace of mind.

ENA NetShield utilizes industry-standard security appliance architecture at our national network backbone to deliver multiple levels of redundancy.

# ENA NetShield VPN <sup>SM</sup>

ENA NetShield VPN, a premises-based service that works in conjunction with ENA NetShield, can deliver a static VPN connection between two network locations or dynamic remote user access.

## SECURITY ASSESSMENT SERVICES



ENA partners with Avertium to offer a portfolio of comprehensive security assessment services designed to help your organization pinpoint and patch network vulnerabilities.

Select the services that best fit your needs:

- Strategic security assessment
- Network vulnerability scan
- Internal and external penetration test
- Web application assessment

## ENDPOINT PROTECTION



With the number of ransomware attacks specifically targeting education organizations on the rise, the communities they support need an endpoint security solution that can preempt advanced cyberattacks.

ENA has partnered with SentinelOne, the leader in endpoint security, to help education organizations keep their endpoints protected and data secured.



# Comprehensive Customer Support

ENA delivers complete, end-to-end solutions with comprehensive design, support, maintenance, and monitoring. Our proven approach capitalizes on the combined strength of our expertise, resources, and partners to offer speed, reliability, scalability, best-of-breed technologies, and continuous technology improvements to our customers. It's an approach that begins and ends with our strong commitment to delivering exceptional customer care.

## Dedicated Project Management

ENA has a demonstrated track record of meeting and exceeding implementation schedules with our customers. Every implementation has a dedicated project manager who oversees the deployment from start to finish, ensuring your integration remains seamless, stress-free, and on schedule.

## 24x7x365 Live Customer Support

Our customer support team will move mountains to keep your services operating at peak performance. All calls to our Customer Technical Assistance Center (CTAC) are answered by a trained professional in the U.S. with the knowledge, experience, and capability to resolve your issue.

## Information at Your Fingertips

ENA has a robust library of always-available online support resources and service enhancement applications in the ENA Help Center and within the myENA user portal.



## ENA Help Center

Access online self-support with the ENA Help Center. The ENA Help Center contains a wealth of help documentation, including manuals and tutorials for ENA's services and support applications.

## myENA

The myENA portal provides always-on access to our full suite of service and support application tools that provide monitoring, reporting, and service management for our solutions. Visit the myENA page and log into your user-friendly ENA solutions portal.



ENA delivers transformative connectivity, communication, cloud, cybersecurity, and technology services. Our 99% customer satisfaction rating and world class net promoter score (NPS) demonstrates our commitment to delivering exceptional customer care. For more information, please visit [www.ena.com](http://www.ena.com), call 866-615-1101, or e-mail [info@ena.com](mailto:info@ena.com).

